

Hincapie Sportswear Return Authorization Form



RA #



Customer Information:

Customer Name: _____ Acct # : _____
 Email Address: _____ Phone #: _____
 Order Number: _____ SI / SO Date: _____

Payment Information:

Credit Card # : _____ Exp Date: _____ CVVC: _____
 Name on Card: _____ Card Type: Visa / Mastercard / AMEX

For Wholesale Accts, please specify below your preferred method for applying credits:

Apply Credit to Acct/Open Invoices		Refund to CC on file		Send Notification of Credit on Acct	
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Reason for Return: Please limit your selection to the one reason that best describes your return.

Service:

- 010 - Wrong Item Shipped _____
- 011 - Duplicate Shipment _____
- 012 - Had Cancelled Order _____
- 013 - Internal/ Accounting Use _____
- 014 - Short Shipped _____

Quality:

020 - Defective Stitching _____

Defective Fabric:

- 021-01 - Ripped _____
- 021-02 - Pilled _____
- 021-03 - Sheer _____
- 021-04 - Damaged _____

Defective Chamois:

- 022-01 - Improper Placement _____
- 022-02 - Defective Stitching _____

Defective Trims:

- 023-01 Defective Zipper _____
- 023-02 Defective Gripper _____
- 023-03 Defective Logos _____
- 024 - Color fastness/fading _____
- 951 - Sizing Chart Incorrect _____

Style/Preference:

- 030 - Did not like fabric _____
- 031 - Did not like color _____
- 032 - Did not like style _____

General:

- 041 - Changed mind _____
- 042 - Gift - Do not want _____
- 043 - Item not as pictured _____

Fit:

Overall:

- 901 - Too Small _____
- 902 - Too Large _____

Chest/Bust:

- 911 - Too Small _____
- 912 - Too Large _____

Waist:

- 921 - Too Small _____
- 922 - Too Large _____

Length/Inseam:

- 931 - Too Small _____
- 932 - Too Large _____

Sleeve/Cuff:

- 933 - Too Small _____
- 934 - Too Large _____

Please check out our website for more information regarding the return process.

Hincapie Sportswear 45 Pete Hollis Blvd Greenville, SC 29609 # 864.300.4030

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